

# Reseller Program

Arrivals

Want a sustainable business that will keep growing over time with fixed and recurring income?

A business that only requires a few click of your mouse to set up and maintain?

What if you could sell a SIM card or a telecommunication service at significantly reduced costs for your customers?

Today, with more and more people joining the mobile workforce, finding good quality and affordable solutions to stay connected when traveling is crucial.



GlobalRoaming

#### **Global Coverage**

3G Mobile Broadband SIM: 110 countries Global SIM card: 220 Countries WiFi hotspot : 120 Countries 160.000 hotspot SMS Text message: 223 countries Mobility number - DID: 60+ countries Fax: 215 countries SIP VOIP Telephony Service: 230 countries



# The Global Roaming Reseller Program - Connecting People Around the World.

The telecommunication business is recession proof and growing. After all, being connected is the life blood of any business wherever you are and whatever the economic situation.

What people are looking for is a way to stay connected paying the best possible prices with a straight forward and easy to understand billing system.

Global Roaming understand these needs and targets the frequent traveler (individuals and businesses) who want a flexible, secure, centralized and cost effective communication 'command centre' for all their communication needs.

There are no contracts to sign and no monthly payments. It is a pay as you go service where your funds are available for your use up to two years.

Here are a few statistics to show you the enormous potential of this business that awaits you:

- Mobile subscribers will surpass 5 billion in 2010 lead by China and India. That is 70% of the world population.

- 90% of the world now live in a place with a mobile network.
- By 2011, 85%+ of new handset will be able to access the mobile web.

- Almost 20% of global mobile subscribers will require 3G mobile broadband.

- SMS is still king of mobile messaging with more than 6.1 trillion messages sent in 2010.

Key drivers for mobile use in the future will be money transfer, location based services and mobile search.

Global mobile advertising is expected to grow to US\$38 billion by 2015.

Getting just a small piece of that pie could mean enormous earning potentials for you.





Global 3G Mobile Broadband SIM card Global WiFi hotspot access Global dial-Up access Global free roaming SIM card Dual Number SIM card International Phone numbers Internet Telephony Services Soft Phones and IP Phones Online 2 Way SMS Text Messaging Online International Fax Global email SMTP server Secured Web Mail & Push Email Hosted Exchange mail server Unlocked Multiband devices **Membership Features** Works from 100+ countries Flexible fund usage

Works from 100+ countries Flexible fund usage No commitment No monthly fees Bill as you go Usage credit valid 2 years Easy account management Live cost control Centralized billing Daily usage detailed reports One point of contact 24 hours help desk



# Grow your business and continue to earn recurring revenue from your customers.

After a simple set up process, you will have a business that will look professional and up to date.

There are no setup charges, no need for technical staff, or additional costs for maintenance and tracking.

You have a wide range of services you can choose from to resell at your finger tips - such as 3G broadband SIM card, Mobile data SIM card, SMS, VoIP, WiFi, DID numbers, VPN, webmail, fax, backup files and more.

#### What your commission will be:

The difference between the credit amount and the SIM card's fixed retail price is your 30% commission. Eg: a \$100 broadband SIM card will give your customer US\$70 credit and you, a \$30 commission.

Each time your customer adds in additional funds to their Global Roaming account, you get a 8% commission on the added funds, regardless of what service they choose to use their funds on.

#### What you have to do:

1) Read through the information we have here for you, and get started by filling in the confidential reseller application form.

2)You purchase your white label SIM cards from Global Roaming.

3) You open a co-branded Global Roaming reseller site portal under your own logo, where you can track the spending, services used and activities of each of your customers.

#### What the customer will get:

1) Access to the services that you have selected from Global Roaming.

2) Their own personal account to track their usage, spending and to add funds. It will be accessible with their own log in and password.

3) A system that is compatible with Windows, Mac, iPhone, iPad, Android, Linux, Blackberry and most Smartphones.

4) Our customer service and technical support.

So you see, it is a straight forward revenue generating system that will take all the hard work away from you. We have set everything up for your success, all you have to do is concentrate on getting as many customers as you can into your account and start generating new and recurring income.

#### Customer's usage listings





Oustonier s use	age nating	95				A BACK TO MAIN
Username	Name	Last Name	Phone	Email	Current Balance	Funds added
accession - Dayst - of	Amount	March 10		prillade a com	G	lobal Roamin

# How the Global Roaming Reseller Program work.

#### Further Details About The Global Roaming Reseller Program:

1) Devices must be unlocked to use our services.

- 2) You can choose all or just one of our services to sell.
- 3) All prices are in US dollars.

4) Your payment to us is made by bank transfer.

5) You have a one year time frame to activate your SIM cards.

6) Refunds will not be given by Global Roaming to customers who have bought from you.

7) Each SIM card comes with a preset credit amount and a Global Roaming account.

8) The credit attached to the SIM card is valid for 6 months after the SIM activation.

9) You must sell the SIM card at a fixed retail price determined and set by Global Roaming to your customers.

#### Once your card has been sold:

1) Log into your co-branded Global Roaming account and activate your customer's SIM card.

2) The account number is the SIM card number and the password is the PUK number.

3) Register the ID and contact information of your customer.

4) Each SIM must have its own customer's account.

5) The customer must change the password after activation to ensure privacy.

6) After registration, the SIM card is activated and can be used.

Your Customer's Account:

- a) Your customer can log into the Global Roaming Portal anytime.
- b) Inside the account they can:
- Update their information and change the password.
- Use funds or purchase any other services inside the Global Roaming portal.
- Funds are valid for 365 days after the customer's last payment date.
- Customer's funds cannot be refunded.

#### Reports For Your Customer Usage:

Reports on your customer's usage and credit includes:

- The customer's login, name, email and phone number.
- The customer's total funds added.

- The customer's current account balance.

#### Your Commission Payments:

1) You get a commission percentage on all funds added by the customer regardless of what purchase or service he or she uses.

2) Global Roaming will handle all charges to and payments from the customers.

3) We reserve the right to refuse payments from a customer.

4) We reserve the right to cancel a customer's account if it is not in compliance with our company's policy and privacy.

5) Commission is payable even if the customer does not use their funds.

6) Your commission is paid live by crediting your Global Roaming reseller account.

7) Withdrawals of funds from your account credit (one month clearance) will be made to your Paypal account.

8) If there is a charge back from the customer, your commission will be deducted.

9) If the customer cancels their payment, your commission will be deducted.











# **Global Roaming Customer** Experience.

As soon the customer's account is activated by you, he or she can use their SIM card with credit.

#### The Global Roaming Customer Portal is cobranded and allows the user to manage his or her account.

-The customer must change the password the first time they log in to ensure privacy and security.

-The account login/ user name cannot be changed.

-To add funds, the customer must log in to their own account.

- Credit card secure payment, Paypal or Ukash are accepted.

- Payment is subject to the approval of our credit control and compliance policy.

- The customer can choose to top-up his or her account or to add funds manually.
- The Customer account is in USD
- The VAT tax is applicable for all services and products billed for all EEC customers who do not provide their EEC VAT registration numbers.
- Detail of the usage is updated daily.
- The invoice is made on the 12th of the following month and is available online

- History of usage, invoice and payment are available any time.

#### The Global Roaming portal offers customer support and assistance:

- Included are support tickets, user guides and a download area.

#### Additional services that you can choose to offer to your customers are:

- Compatible with Windows, Mac, iPhone, iPad, Android, Linux, Pda and most Smart phones.

- Access to 160,000 WiFi hotspots worldwide.
- WiFi hotspot finder.
- Online 2 way SMS text messaging to 223 countries.
- Online outgoing Fax from major programs : pdf, excel, word, autocad and more.
- Phone to Phone web call.
- SIP VOIP Telephony service for Open SoftPhone.
- Mobility number (DID) from 60 countries with online management and voice mail.
- Hosted Exchange server, WebMail, push email.
- Global SMTP server
- VPN client and access.



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0	Secure web browsing	franspain11@ib

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Access the support page	
How to use your account	
Contact us	

erpass.com

Status:	Current
Customer number:	21173
Balance:	USD 163,07
Automaintain:	Show settings
Last update:	11/19/2010
Internet access:	ON

#### Your service status

Internet (3G mobile broadband) 3G - Zone B: Internet telephony: International SMS: International Fax: VPN & Web VPN:	ON ON ON ON OFF
Internet telephony: International SMS: International Fax:	ON ON ON
International SMS: International Fax:	ON ON
International Fax:	ON
	80.3.6.8
VPN & Web VPN:	OFF



The Global Roaming white label SIM card and services are compatible with almost all communication's device.

Global Roaming SIM and micro SIM are compatible with all unlocked phones or internet devices. Global Roaming services are available to all internet enabled devices regardless of the platform.

Easy settings, this professional solution is now indispensable to individuals and companies abroad. Access your information on the move. Vital for when your communication devices is stolen or lost!





The Global Roaming Reach & Coverage - effortless and efficient communication services around the world.

For the last 10 years, we have been providing communication and internet services to more than 100,000 mobile employees around the world. Global Roaming ensures your connectivity and communication needs abroad with 600+ carriers and partners. Best of all, you can access all these telecommunication services easily and hassle free with one login account; all encrypted and secure.

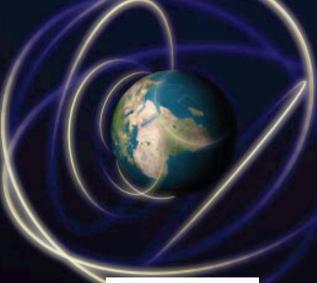
We also make cost control simple. Our daily cost report inside the member's area will enable you to see usage and costs live - especially useful when you have multiple users under one account. Our convenient monthly centralized invoice is easy to understand with one single currency.

We have designed this system with you, the Global Roaming individual or business, in mind. All you have to do is log in, add funds and enjoy being able to connect and communicate wherever you are. The rest we have done for you.

These are exciting times for global communication, and we hope you will join us.



Inform and be informed while abroad! Stay in touch with your business, Family & Friends



**Global** Roaming

# Security, Privacy & Confidentiality

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